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Wednesday, March 4, 2009, as of 9:02 AM EST

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## Truliant FCU Adds FICS' Mortgage Origination System

Credit Union Journal | Wednesday, February 18, 2009

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WINSTON-SALEM, N.C. – Truliant FCU said it has purchased [Financial Industry Computer Systems'](#) residential loan origination system, Loan Producer to replace its existing loan origination system.

With the FICS Loan Producer system, Truliant will be able to implement a view only mode so its loan officers can see the loan, allowing them to answer member questions in real time and provide better member service.

The \$1 billion credit union has plans to implement FICS' residential loan servicing system Mortgage Servicer as well as eStatus, an online mortgage information tool for borrowers later in the year.

FICS is based in Dallas.

### SURVEY

In future issues, I would like to read more about:

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- Lending strategies
- Management in the current environment
- Expense management

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On Nov. 24, 1908, America's first credit union accepted its first deposits. One-hundred years later, on Nov. 24, 2008, in the same office, Credit Union Journal, along with CO-OP Financial Services and that first CU, St. Mary's Bank, re-created

the chartering of a Caisse Populaire Ste. Marie, or St. Mary's Cooperative Credit Association, and its first transaction.

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This week's special report looks at how members may be more interested in purchasing insurance products—particularly those that help make loan payments when a member loses his job. Indeed, experts tell CU Journal they are seeing an increase in benefits being paid out, which could indicate these products will continue to be popular during the economic downturn.

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